

From Behind the Service Counter

May – We're happy!

As we settle in to our new location, we've realized what we sort of suspected... who knew that after 20 years on Canotek that we were actually hidden from so many potential customers in Beacon Hill? Since opening our new location on Shefford beside Camilio's Restaurant we've welcomed a constant stream of new customers and some who seem to have lost our address over the years.

Along with the move we're working on revamping our website to make it easier to get the information you are looking for. Why click all over the place? Look for the changes in the weeks to come.

The store itself is bright, vibrant and roomy. The Service Department has been streamlined so we can handle more systems at once and keep organized. It took us 20 years to accumulate the 'stuff' we had cluttering the old store. This is our chance to get it right and keep it right. And it may not seem important but the floor at our old location was tired, scratched and cracked vinyl tile. It made the store look drab, dingy and ill kept, and I must admit it got frustrating trying to keep it clean. The new store has a gorgeous ceramic tile that gleams. It makes all the difference in the world. Something so small makes such a difference every time you walk into the store.

Welcome to the new Bloom MicroTech. New digs, brighter store and fresh attitude (well, almost), so drop by and reDiscover Real Service!

Happy computing,

Harley Bloom Bloom MicroTech